



ANNUAL REPORT







Catholic Community Services

A Letter from Josh Graves



Dear Friends,

With a heart full of love and appreciation, I feel honored to write my first letter for the Catholic Community Services Annual Report as Chief Executive Officer. I am humbled by the work of this organization and the loving support that we are blessed to bring to our community.

It is with great sadness that we reflect on the losses and hardships associated with Covid-19. Our community will be forever changed, yet dedication to the mission of Catholic Community Services does not waiver - in fact, I believe it has been strengthened.

Our friends and partners, the Benedictine Sisters of Mt. Angel sent me an Easter to Pentecost daily reflection book, and this scripture caught my eye and deeply touched my heart.

> "In this world you will have trouble, but take courage, I have conquered the world" (John 16:33).

Catholic Community Services is an organization built on courage. We serve our most vulnerable neighbors who also are courageous, and we seek to create kinship with all those in our community so that, together, we can be stronger. Together, we can overcome any pandemic, any challenge, any test of our faith.

Thank you to all our supporters, donors and prayer warriors. Yes, we will all face troubles and together we will be courageous. Together, we will strengthen our **faith** and **love** for one another.

Blessings and God's Peace,

Joshua K. Graves Chief Executive Officer Catholic Community Services



Our Misson

Our ision

To champion the positive development of children and adults, strengthen families and build community

Our alues

Children, families and adults have the knowledge, skills and desire to take control of their own lives and live responsibly with others in a just society

Love. Justice. Truth. Freedom.

Our Serving more than 7,000 of our most vulnerable neighbors through 12 programs in 10 counties



66

youth transitioning out of foster care receiving independent living support

60

pregnant and parenting young mothers and teens supported





985

volunteers giving **20,201** hours of their time serving those in need

7,203

adults and children facing food insecurity served by Mission Benedict

17

families facing adversity receiving shelter and wrap-around services 228

affordable homes provided to families in need

269

individuals receiving trauma-informed, strengthbased counseling services 56

adults who experience intellectual or developmental disabilities cared for in nurturing homes



individuals who experience intellectual or developmental disabilities receiving personcentered services

299

instances of emergency financial assistance provided by Mission Benedict 492

nights of respite provided for youth in crisis





The CCS Executive Team at the 2019 Board Planning Retreat

Since September of 1973, Jim Seymour has lovingly served CCS through his leadership and dedication. In his 46 years with CCS, he served as a group care worker, mentor, executive director and visionary leader. Hundreds of community members celebrated his service and many accomplishments at our annual luncheon in September and again at the dedication of the new Seymour Center for Children and Families, named in his honor at his retirement celebration in January (see page 12). In his talks, Jim often quoted George Bernard Shaw, who said, "I am of the opinion that my life belongs to the community, and as long as I live, it is my privilege to do for it whatever I can." Jim continues to live by this belief and to advance the CCS mission as a dedicated volunteer and community partner.

Longtime agency director: Love leads to truth







January 20, 2020 Seymour Center dedication celebration

osh Graves, Chief Executive Officer

Our Executive Team

Josh Graves leads the CCS Executive Team ensuring strong financial oversight, alignment with the board-led strategic plan and high standards for licensing and accreditation. Committed to collective impact and collaboration, Josh and the Executive Team engage with strategic partners including Oregon Department of Human Services, Willamette Health Council, Oregon Health Authority and Behavioral Care Network as well as local schools, policymakers and legislators to achieve shared goals. Josh has held increasingly responsible positions since he joined CCS in 2000.



Josh Graves with Brent DeHart, KYKN Newsmakers



Josh Graves and DSP Jessica Mosbrucker with individuals we serve, Charles Cram (center) and Matt Holt (right) at the 2019 Oregon Logging Conference

Pictured from left to right:

Steve Nass, 7 years of service Chief Financial Officer BA Business Economics, Willamette University

Mona Hayes, 16 years of service Chief Communications and Resource **Development Officer** MA Communications, University of Notre Dame

Jill Sorensen, 19 years of service Chief Operations Officer of FHI and ISN BA Womens Studies, Psychology Emphasis, Portland State University

Marsha Clark, 8 years of service Chief Human Resources Officer BS Accounting, Linfield College

Josh Graves, 20 years of service Chief Executive Officer MBA, George Fox University

Kyle Deets, 13 years of service Chief Operations Officer MS Criminal Justice Administration Western Oregon University

Kristy DeFrance, 15 years of service Chief Quality and IT Officer MBA, George Fox University



CCS Chief Executive Officer Josh Graves with CCS and CCSF Boards of Directors at the Annual Board Planning Retreat

Our Boards of La Tirectors

Catholic Community Services

Scott Wiegal, Board President Sharon Zielinski, Board Vice President

Mark Baker, Treasurer

Pat Olson, Secretary

Channing Bennett

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Lynda Harrington

Karen Lamb

Michael Rohwer

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Kevin Monaghan

Scott Wiegal

Colm Willis

The chalice and paten set of the late, beloved Father Charles Taaffe was found by an anonymous person who returned it to CCS board member and Blanchet School President Bob Weber. Bob brought the set to the Annual Board Planning Retreat, and to the surprise and delight of all who participated in mass at the retreat, Bishop Kenneth Steiner put the newly discovered chalice to use for Holy Communion.

"Father Taaffe's presence was felt at the retreat. It was an auspicious start to the process for our next strategic plan." - Bob Weber







Dear Friends,

The continuing encouragement and support that Catholic Community Services offers to our most vulnerable neighbors, especially in times of crisis, define who we are. Josh Graves and the Executive Team, together with the full support of CCS professional staff, are carefully navigating through these turbulent times as they continue to carry out the CCS mission with courage and grace.

The end of 2019 marked the beginning of a new era at CCS and CCSF with the retirement of our long-time and much-loved executive director, Jim Seymour. He faithfully served our customers and cared for our employees for 46 years, while inspiring local and national innovation in the delivery of social services. Together with Jim and Josh, our boards prepared for a seamless leadership transition by assuring a strong, experienced executive team was ready to lead CCS into the 2020s.

We look back with gratitude to the major milestones of 2019. With the support of loyal donors and the confidence in our organization expressed through major grants, much was accomplished. Notably, PacificSource, our local coordinated care organization, provided foundational funding to help us take the Fostering Hope Initiative to the next level of innovation and sustainability.

Major gifts from the Epping Family Foundation made possible the renovation of two affordable housing complexes - the Lee Street Apartments and the Fourth Street Apartments. The Seymour Center for Children and Families, named in honor of Jim Seymour's service to our community, opened and is fully leased, thanks to the Cornerstone Gift from the Tokarski Family. The Richard and Joanna Kreitzberg Fund continues to bring comfort and stability to our most vulnerable neighbors by providing matching gifts for Father Taaffe Homes and St. Joseph Family Shelter.

And hundreds of loyal, dedicated volunteers and private donors sustained us with prayers and gifts of time and financial support for our day to day operations.

As we remember these many blessings from the past year, we think of a favorite scripture: "....truly I tell you, whatever you did for one of the least of these brothers and sisters of mine, you did for me."

- Matthew 25:40

May each of us continue to see Christ in those we serve.



Scott Wiegal CCS Board President



Zynda Hanington

Lynda Harrington CCSF Board President







Erica

After escaping domestic violence, Erica and her two children, Josh and Zyansty, found themselves homeless. For several years, they bounced back and forth from family members' couches to living in Erica's van. "I was always worried about my kids getting taken and never seeing them again," Erica said.

Living in a state of desperation and fear, Erica constantly questioned her instincts. "Do I put them in school or do I not put them in school? Are they going to take them from me? Am I loving them right? Am I taking care of them right?" she wondered. "Of course, I wasn't, but I was doing the best that I knew."

Erica hit rock bottom when her children were taken from her and placed in DHS custody. After a period of separation and many trials and heartaches, Erica heard about St. Joseph Family Shelter and enrolled in its Transitional Living Center (TLC) program. "I immediately went there, and I got my kids back the same day," Erica said. "It was like 'Wow, how is this happening?'"

Over the course of several months, Erica worked hard to get her life back on track. She took parenting classes and worked with a parenting coach. She learned how to meal plan, grocery shop, and cook for her family. Her children worked with a volunteer tutor to get caught up in school. The family received mental health services, and Erica successfully completed alcohol and drug counseling.

"Whenever we would hear the bells ring at St. Joseph's, we knew the Sisters were praying, so my kids and I would stop and pray, too."

It took a year, but Erica graduated from the program at St. Joseph's Shelter, and she and her children moved into their own place a few months later. "My belief is that it was all the praying. God had to get my attention and He did," Erica says.



Brenda & Kaylee

Many recipients of CCS services go on to help others, creating a ripple effect of kinship. Kaylee, a former Father Taaffe Homes mom, has made a difference in Brenda's life at Adele Home, a CCS care home.

Kaylee grew up with a mom who struggled with sobriety. Being the oldest of her siblings, Kaylee was left to take care of her younger brother and sister. Upon discovering she was pregnant, Kaylee moved in with extended family. The home was small and crowded, with two, sometimes three to a bed. Kaylee needed stability and structure for herself and her daughter, and she found it when she was referred by her school counselor to Father Taaffe Homes.

"I've always been on my own," she said. "So being able to be in a safe, stable home where there was always someone there to support you was really helpful." Having their own space came with

freedom that Kaylee had never known. "At the Father Taaffe Home, we had our own room, so we would do little art projects," she said.

Sharing her love of art with her daughter and others inspired Kaylee. "I want to go into art therapy. I really love the whole idea of how humans work and why we feel what we feel and think what we think," Kaylee said. During her time at Father Taaffe Homes, her school counselor helped her find a volunteer opportunity at one of CCS' care homes for adults who experience intellectual and developmental disabilities.

Kaylee became an art coach for Brenda, a resident of CCS Adele Home. "I just loved that Brenda loved art," Kaylee said. "I love to help people, even if it's just the smallest thing, but for me to be able to help someone through art is amazing."

Lindsey

When it became impossible to hide the marks of a relationship that had become both verbally and physically abusive, Lindsey felt she had no choice but to drop out of high school. Soon, she again had to make a tough life decision to protect her infant daughter by escaping the abusive relationship altogether. Immediately, she was confronted with homelessness. "We were sleeping sometimes in the car and sometimes at friends' houses," Lindsey said. "I just didn't know where to go."

Lindsey began seeking help and connected with CCS where she was referred to the Fostering Hope Initiative. There she met Jesse DeHerrera, a program supervisor, who would become her champion. "What impressed me most about Lindsey was her continuous pursuit to do better for herself and her daughter – I call it grit," said Jesse.

Jesse and the FHI team worked with Lindsey so she could learn to better manage her finances and place herself in a position to find permanent housing. Her battle was uphill, as she had an eviction notice on her record and multiple overdue payments from her previous relationship. Lindsey's new financial literacy, hard work and a steady job eventually helped her pay off outstanding debts and receive approval for affordable housing.

"It was just amazing to see that there were people out there willing to fight for me," she said. "They didn't even know me but were willing to really help us."



A ear in Highlights

May 3, 2019

St. Joseph the Worker Dinner St. Mary Parish Center, Mount Angel



Catholic Daughter volunteer with St. Mary Parish Pastor Fr. Philip Waibel

July 17, 2019

Bishop Circle Kick-off Event Hallie Ford Museum of Art, Salem



Jon Johnson, Jim Seymour, Josh Graves, Lynda Harrington and Dr. Mike Rohwer

August 1, 2019

Call-to-Action Event
Keizer Civic Center, Keizer



Jim Seymour speaking on a panel to educators, social service, business and government leaders



May 28, 2019

Over 200 attendees gathered for the 2019 Oregon Collaborative Conference. Sponsored by Catholic Community Services, The Ford Family Foundation and Safe Families for Children, the theme of the conference was "Building Community Resilience." *Pictured center left is Oregon Department of Human Services Director Fariborz Pakseresht with DHS staff and volunteers representing 12 counties statewide.*



September 18, 2019

CCS hosted our 15th Annual Luncheon at the Salem Convention Center. Community members heard stories of how their support has transformed lives. *Pictured is CCS Board Chair Scott Wiegal introducing featured performers the Severin Sisters*.



October 18, 2019

The PacificSource Foundation for Health Improvement and PacificSource Health Plans recently committed \$400,000 in joint funding to support Fostering Hope Initiative (FHI). FHI is a neighborhood-based, collective impact initiative bringing together partners to ensure every child and youth in every neighborhood lives in a safe, stable, nurturing home, is healthy, succeeds at school and goes on to financial self-sufficiency. *Pictured are FHI's Community Health Workers Carina Garibay, Maria Lemus and Pio Kuor.*



December 6, 2019

The Knights of Columbus play a critical role in sustaining Father Taaffe Homes and Pregnancy Support Services through donations, fundraising and organizing the Annual Father Taaffe Dinner in Gervais. *Pictured is Grand Knight Frank Belleque presenting COO Kyle Deets with a generous check for Father Taaffe Homes on behalf of the KOC Gervais Council.*

CCS Life Fund and Seymour Center for Children & Families



The development of the Seymour Center for Children and Families took shape throughout the year on time and under budget with the expert oversight of CCSF Asset Manager Chris Jones and Builder Jim Tokarski. In August, the CCS Life Fund,

a Real Estate Pooled Income Fund, was established as the funding vehicle for the Center and recognized its first donors and investors on the Founders Tree in the entryway. Named in honor of long-time Executive Director Jim Seymour upon his retirement, the Center serves pre-school age children, adults and families facing adversity.

CCS Life Fund
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Jim and Pam Nass

John Totten and Susanna Owens

Jim Seymour and Deborah Cathers-

Seymour

Bishop Kenneth Steiner Robert and Susan Steiner

Gayle Suttle

Jerry and Sue Thompson Larry and Elva Tokarski

12

 $\mathbf{1}$



\$100,000 & Above

Bonaventure Senior Living

Ford Family Foundation
Kaiser Permanente
Mid-Valley Behavioral Care Network
PacificSource Foundation for Community Health
Salem Foundation - Larry and Jeanette Epping Family
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Department of Human Services - Child Welfare

Salem Foundation - Richard and Joanna Kreitzberg Fund Willamette Valley Community Health

\$25,000 to \$99,999

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Collins Foundation
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Meyer Memorial Trust
Sharon Miller
Mount Angel Abbey and Seminary
Oregon Community Foundation
Oregon Community Foundation - Robert M
and Cecelia A Stuckart Fund
Oregon Health Authority
Spirit Mountain Community Fund
St. Mary Catholic Church

\$10,000 to \$24,999

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OU

On behalf of the children, youth, adults and families we serve, thank you for your financial support.

\$5,000 to \$9,999

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Kindness in giving creates love

- Lao Tzu



Maureen Casey, Dick and Gayle Withnell



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A little kindness can change everything

- Anonymous

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Selfless giving is the art of living

- Frederick Lenz

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We make a living by what we get. We make a life by what we give.

- Winston Churchill

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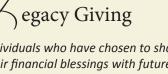
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Josh Graves presenting the Outstanding Service Award to St. Joseph Shelter Volunteer and sponsor Kathy Eder-Deshon.



Dolores Gander, Heidi Frederick and Jack Gander

A special thank you to our amazing 985 volunteers, who volunteered 20,201 hours, valued at \$767,833.

No act of kindness, however small. is ever wasted





Recurring monthly donors and those who have given more than 80 gifts to CCS through the years, making it possible for us to serve our neighbors

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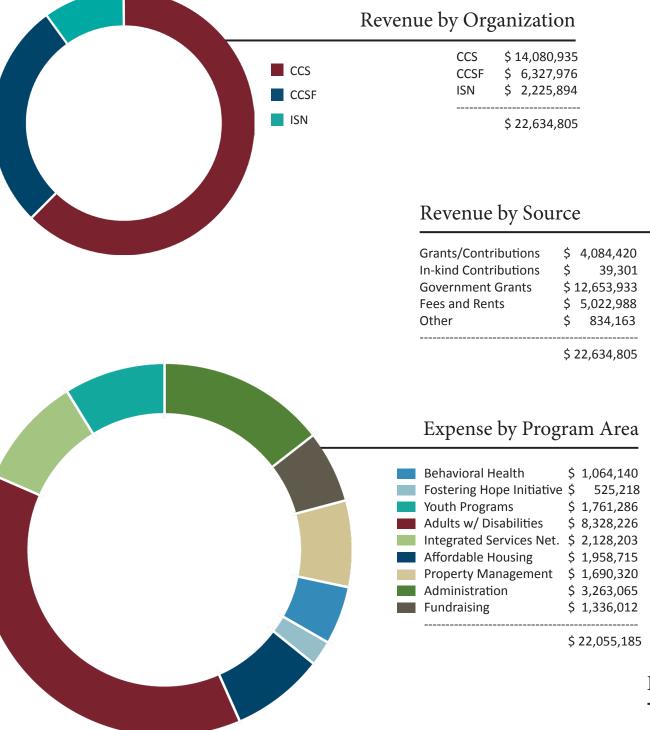
Financial Stewardship



Investment in Our Community:

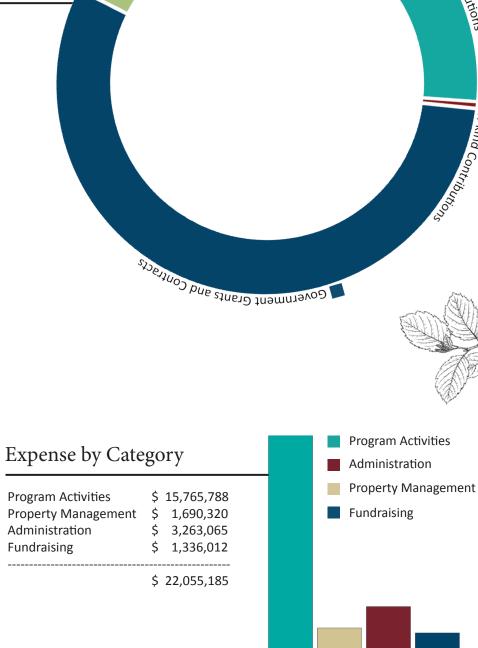
\$22,634,805

Source: Audited Financial Reports for the year ending June 30, 2019





Employees Volunteers



Founded in 1938 12 Programs in 10 Counties

Catholic Community Services

3737 Portland Rd NE Salem, Oregon 97301 (503) 390-2600 ccswv.org

Spirit Mountain Community Fund Ye? Ian Lima Award Recipient



Pictured from left to right is Spirit Mountain Executive Director Michael Cherry, Spirit Mountain Program Coordinator Angela Sears, Award Recipient Verna Scharbach, CCS CEO Josh Graves and former CCS Executive Director Jim Seymour