



*Annual Report 2018*



*Mission Benedict*  
*St. Joseph Family Shelter, Mount Angel*



# Our Mission

We champion the positive development of children and adults, strengthen families and build community.

# Our Values

- Love
- Justice
- Truth
- Freedom

# Our Vision

Children, families and adults have the knowledge, skills and desire to take control of their own lives and live responsibly with others in a just society.

# Our Impact

715  
days and nights of respite care provided for families in crisis and foster families

382  
neighborhood events promoting strong families and resilient neighborhoods

684  
individuals with intellectual or developmental disabilities receiving person-centered services

259  
affordable homes for families in need

60  
children receiving crisis respite

783  
individuals receiving trauma-informed, strength-based counseling services

60  
families facing adversity receiving shelter and wrap-around supports

105  
youth transitioning out of foster care receiving independent living support

60  
pregnant and parenting women and teens supported

34  
persons with intellectual and developmental disabilities enjoying community life through vocational alternatives

More than **5,000**  
neighbors in need served with support from CCS  
partners and donors

*More on page 13*



# A Year of Celebration



## St. Monica Apartments Opening

May 16, 2018

*St. Monica Apartments, Keizer*

CCS celebrated the opening of the St. Monica Apartment complex on May 16. Community members gathered to tour the facility and recognize partners who helped turn the blueprints into reality - safe, stable homes for vulnerable young mothers to nurture their children.



## Bishop's Circle Reception

July 18, 2018

*Illaha Hills Country Club, Salem*

## 2018 Annual Luncheon

September 26, 2018

*Salem Convention Center, Salem*

CCS celebrated our 80th Anniversary at the 14th Annual Luncheon in September. Bishop Kenneth Steiner said a blessing. Julie Hoy and Nathan Olsen provided musical performance.



## Bishop Steiner's 40th Anniversary as a Bishop

March 2, 2018

*Bishop Steiner Building, Salem*



## CCS Celebrates Volunteers

May 6, 2018

*Oregon Garden Resort, Silverton*



## 14th Annual St. Joseph the Worker Dinner

May 6, 2018

*St. Mary Parish, Mount Angel*



## CCS Achieves Accreditation Renewal

June 27, 2018

*Bishop Steiner Building, Salem*



## 80th Anniversary Mass

December 2, 2018

*St. Edward Catholic Church, Keizer*



CCS closed our anniversary year with a beautiful Mass at St. Edward Catholic Church celebrated by Bishop Kenneth Steiner and concelebrated by Fr. Gary Zerr, Fr. Tim Mockaitus and Fr. Philip Waibel, and heralded in with the honor guard of the Knights of Columbus.



## Letter from CCS Board Chair

Dear Friends,

2018, our 80th Anniversary year, was busy and fulfilling for the board and staff of Catholic Community Services.

CCS was re-accredited for our 6th three-year cycle by the Council on Accreditation (COA), the nation’s largest and most respected social services accrediting body. The on-site reviewers from around the country gave CCS high marks for its capable staff, well-developed systems, and collaborative approach to serving our community.

Our programs serve people with disabilities, children in foster care and foster parents, and families in crisis who need support to protect and nurture their children. Advancements in these areas of focus are too numerous to mention here, but some of the work we are most proud of is highlighted in this report such as the Transitional Living Community at St. Joseph Family Shelter in Mount Angel, our Enhanced Support for Foster Parents pilot program and our We Flourish Together curriculum, which aims to enhance the lives of our direct support professionals and the adults with disabilities they serve.

With your continued prayers, help and support, we will build upon the CCS tradition of innovation and collaboration while continuing to provide quality services and caring support for our most vulnerable neighbors.

Sincerely,

Scott Wiegall  
CCS Board Chair

### Christi’s Story

Christi’s life changed dramatically overnight three years ago. “Everything was great one moment, and then the next moment, I’m planning my fiancé’s funeral,” she said.

Christi soon found herself in a dark place. “I didn’t even want to live. I buried the love of my life. I wanted to be with him. That’s all I could think.” With no family in the area, she needed help taking care of her two young children, Maliyuh and Cameron. A friend referred her to Safe Families for Children (SFFC), a program of Catholic Community Services.

“When a family is in crisis and asks for help, our volunteer families step up to build new friendships and host children in their homes until parents are back on their feet,” said Teri Alexander, SFFC Director. “We matched Christi and her two children with Scott and Annie Bean and their four children.”

“I really needed a friend and not a social worker,” Christi explained.



# CCS Board of Directors



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*Vice President*



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Karen Lamb



Pat Olson



And that is exactly what she found in the Bean family. Maliyuh and Cameron stayed with the Beans while Christi dealt with her overwhelming grief and loss. It didn’t take Christi long to get her life and her home back in order, but the friendships the two families built will last a lifetime.

“It’s been three years and they have been with me every step of the way,” Christi said. “You know throughout your day that you have somebody who loves you and cares about you.”

Christi is now a successful business owner and mom with two healthy children. Thanks to Safe Families for Children - and families like the Beans - Christi did not have to face her struggle against adversity alone.





## Letter from CCSF Board Chair

Dear Friends,

Our 80th Anniversary year was a year to remember. We are grateful to all who helped us mark this major milestone. More new donors and corporate sponsors engaged in our mission than ever before, contributing to a record-breaking annual luncheon celebration.

With the support of the Benedictine Sisters, CCSF completed our first full year of owning and managing St. Joseph Family Shelter, Mission Benedict and Casa Adele in Mount Angel. In May, expanding upon Fr. Charles Taaffe’s vision, we opened the St. Monica Apartments, thanks to the unflagging efforts of our Capital Campaign Committee chaired by Dick Kreitzberg and Glenda Anderson.

With the December opening of Villa Esperanza in Woodburn, we were grateful to offer 16 additional units of new, desperately needed, affordable housing. This new complex was made possible by the generous donation of land by the Tokarski family and our partnership with Oregon Housing and Community Services.

Throughout 2018, we were happy to celebrate our rich history and hopeful future with so many long-time supporters and new friends. We are confident that with your continued generosity and compassion, we can serve our neighbors well for years to come.

Many blessings,



Lynda Harrington  
CCSF Board Chair



### Jeff's Story

Jeff was born with intellectual and developmental disabilities, but that doesn't stop him from living his life to the fullest.

"He is the life of the party, he is just that guy," said Kristina Quevedo, Assistant House Manager at Chan House. "Everyone wants to be his friend and to be around him all the time."

Jeff has called Catholic Community Services' Chan House "home" for more than 30 years. He previously lived in the Fairview Training Center and, just as its doors were closing, Chan House was being built.

Jeff loves to play basketball and collect toys. His favorite ones were made for him by his dad, Jack.

## CCSF Board of Directors



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Jeff with House Manager Unique Quantrille and Assistant House Manager Kristina Quevedo

As a father of a child who experiences intellectual and developmental disabilities, Jack Hande says he feels good that Jeff has his independence and a place to call his own.

"I know they care about him, and he is very much attached to the people who take care of him. He depends on them. They are like family," Jack said.

Jeff lives in the moment, and that is a lesson that he shares with everyone around him.

"I've learned from Jeff to live life," Unique Quantrille, Chan House Manager, said. "Jeffrey wasn't dealt the best hand of cards, neither was I, but he inspires me every day to be a better person. He is a child at heart, and that's what everybody wants to be."





Lindsey and baby Jacob, 1998

## Lindsey's Story

Lindsey was a freshman in high school when she found out she was pregnant. Feeling scared and alone, she asked herself, "Should I stay pregnant? I have nothing to offer this kid. What am I going to do?"

Lindsey was living with her mom who struggled with addiction and mental health issues. She knew their home was not a safe, stable place to raise a child.

She left home not knowing where she was going or what she would do. She learned about Father Taaffe Homes for young mothers and moved into St. Monica Home. Lindsey met Father Taaffe briefly during her stay and says she will never forget the way he made her feel.

"He truly believed in helping young ladies with babies overcome obstacles so they could have a chance," Lindsey said. "You couldn't help but feel comfortable and safe and loved."



Lindsey and Jacob, 2018

"He gave me something  
to work for..."

His existence brought me

*purpose.*"

Father Taaffe's love and acceptance left a lasting impression on Lindsey. He gave her hope that she could provide a bright future for her child, and that is exactly what she did.

"To be in the position I am now - to have a degree, a retirement account, a lovely home, children and marriage - not one thing could have happened without the thing before," Lindsey said. "Of the best decisions I've made in life, most importantly, was to stay pregnant with Jacob. He's now 18. He gave me purpose in a life which was just chaotic. He gave me something to work for. His existence brought me purpose."

## Strong Families, Resilient Neighborhoods

Catholic Community Services is proud to collaborate with Fostering Hope Initiative partners to promote the Strong Families, Resilient Neighborhoods (SFRN) community mobilization movement by engaging, educating and enlisting the entire community in promoting the Strengthening Families Protective Factors™:

- Social Connections
- Concrete Support
- Knowledge, Skills and Virtues
- Resilience
- Social and Emotional Competence

As part of the project, eight core nonprofits: CCS, CASA of Marion County, Community Action Agency, Family Building Blocks, Liberty House, Mano a Mano, Options Counseling and Family Services, and Salem Leadership Foundation, will pilot an innovative value-oriented payment system.



Dave Hafner, Josh Graves, Senator Jackie Winters and Dick Withnell met to discuss the Strong Families, Resilient Neighborhoods (SFRN) community mobilization movement.

## Fostering Hope Initiative

## Affordable, Supported Housing



*Villa Esperanza*  
Woodburn, Oregon

In 2018, the Epping Family Foundation, the Tokarski Family, Meyer Memorial Trust and Oregon Housing and Community Services were key partners in advancing the CCSF housing vision:

*"Individuals and families live in safe, well-maintained, attractive and affordable housing in safe, caring neighborhoods where people know and care about each other."*

These and other key partners, including Spirit Mountain Community Fund, the Kreitzberg Fund and Bonaventure, helped us to address deferred maintenance and build new affordable housing units. In collaboration with Shelter Management and the Fostering Hope Initiative, the CCSF Affordable Housing Program seeks to connect those in need with affordable housing, remove barriers to housing access, and create an environment where families can flourish.

Villa Esperanza, or "Hope Villa," located in Woodburn, is the newest addition to the CCSF portfolio. It was completed in December and offers 16 new affordable housing units and a manager's unit. FHI's Woodburn Community Health Worker has offices on site at the complex and works with families to access health care, parenting classes, counseling and other community resources. She also coordinates Community Café gatherings to create caring, supportive relationships among neighbors.



# Leaning into our Future

Running an organization which provides exceptional service for more than 5,000 individuals throughout our ten-county service area requires an exceptional team. It is with deep gratitude that I recognize the talents and contributions of our dedicated and capable CCS Executive Leadership Team, known as the "FIT Team" (Futures Implementation Team). They are responsible for implementing the Board-approved strategic plan, for guiding and empowering our 300-member staff, and for providing on-going progress evaluation and feedback to advance the CCS Mission.



*Jim Seymour*  
Executive Director  
**Jim Seymour**



Deputy Executive Director

## Josh Graves

*"I am inspired by a community vision of neighbors caring for one another, with professional services filling the gaps to meet specialized needs."*

Josh leads the CCS Executive Management Team, ensuring financial viability, alignment with the board-approved strategic futures plan, and maintaining standards for licensing, contracts and COA accreditation. He manages CCS strategic relationships with key stakeholders including the Oregon Department of Human Services, County Juvenile Departments, Mental Health Organizations, policymakers and legislators.

Josh earned his MBA at George Fox University and a Bachelor of Science Degree in Social Science and Administration of Justice from Portland State University. He has held increasingly responsible positions at CCS since 2000 when he joined the organization as a youth and family counselor.



Chief Human Resources Officer

## Marsha Clark

*"The strength and courage of the people I work with and the individuals we serve inspire me to strive to be the best I can be."*

Marsha is responsible for employee relations, benefits, policy, compliance, training, recruitment and retention of our 300-person staff. For more than 30 years, she has created and managed financial systems in public, private and governmental organizations, including the Oregon Commission on Children and Families and Polk County Human Services.

Marsha holds a Bachelor of Science Degree in Accounting and Management from Linfield College and a Certificate in Public Management from Willamette University. She served as Chief Financial Officer from 2012 to 2018.



Chief Operations Officer

## Kyle Deets

*"The idea that the quality of our relationships determines the quality of our lives is central to how CCS carries out our mission."*

Kyle is responsible for all operations within Adult Residential, Brokerage and Employment Services, Enhanced Support for Foster Parents, and Youth Residential Services. He coordinates with local and state government staff to manage compliance, utilization and continuous quality improvement.

Kyle earned his Master's Degree in Criminal Justice Administration from Western Oregon University. Since joining CCS in 2003, Kyle has demonstrated his commitment to supporting and developing employees and teams to do their best work and provide the best outcomes for the people we serve.



Chief Quality Officer

## Kristy DeFrance

*"I am inspired by the work CCS does. We help keep families together and help build a strong family unit."*

Kristy is responsible for operations planning, program evaluation and strategic planning for all CCS programs and provides oversight of the Information Technology Department. In 2018, Kristy's team once again helped CCS achieve national recognition as an accredited human services organization through the New York-based Council on Accreditation (COA). Organizations across the US pursue accreditation with COA to demonstrate the implementation of best practice standards in the field of human services.

Kristy earned her MBA with a focus on Organization Strategy from George Fox University. She has been with CCS since 2005 and looks forward to many more years of service.



Chief Communications and  
Resource Development Officer

## Mona Hayes

*"I have been connected with this organization for more than 20 years, first as a volunteer when my children were growing up. My entire family has been enriched by our connection with CCS."*

Mona brings great skill, creativity and energy as she oversees brand management, fundraising, marketing, legislative affairs, media relations and digital communications.

Mona earned her Master's Degree in Communications from the University of Notre Dame and worked in program marketing and international communications for Hewlett-Packard in Palo Alto. Mona co-founded the Salem Multicultural Institute and World Beat Festival. She has dedicated herself to meeting community needs through effective nonprofit management and community engagement.



Chief Financial Officer

## Steve Nass

*"CCS helps people in all walks of life - those who need a safe, stable home or just someone to advocate for them and guide them on their journey, especially youth. Youth are the future for our community and only their success will make our community stronger and more resilient."*

Steve is responsible for financial strategy and planning, accounting, and risk management. He provides leadership for the CCS Business Office Team and supports the Boards of Directors with financial reporting.

Steve earned his Bachelor's Degree in Business Economics from Willamette University and spent 12 years in commercial banking prior to coming on board at CCS in 2013.



COO of Fostering Hope Initiative  
& ISN Support Services Brokerage

## Jill Sorensen

*"CCS's advocacy on behalf of our most vulnerable neighbors - that's what inspires me."*

Jill provides support and leadership to ISN staff offices throughout eight Oregon counties to ensure they can do their best work for more than 600 individuals served. She oversees ISN operations, compliance, quality assurance, and financial management.

In 2018, Jill additionally assumed leadership of the Fostering Hope Initiative where she utilizes her many skills and experiences in community advocacy and team-building. Jill earned her Bachelor's Degree in Women's Studies with emphasis in Psychology from Portland State University. She has held increasingly responsible roles since joining CCS in 2001.

# Futures Implementation Team





# More to Celebrate

Community Garden  
Mission Benedict, Mount Angel



## Mission Benedict Community Garden Opens Spring 2018 - Mission Benedict, Mount Angel

More than  
**2,500** families and children facing food insecurity are served by Mission Benedict

## CCS Launches Enhanced Support for Foster Parents March 2018

Our new pilot project providing respite, mentorship and community support for foster families resulted in breakthrough outcomes. Pictured: Foster parents Tony and Janet Weaver

100% foster parent retention,  
0 disrupted placements

## CCS Celebrates Our Direct Support Professionals June 14, 2018 - Oregon State Fairgrounds, Salem

Our We Flourish Together curriculum of Mindfulness Meditation, Honest Compassionate Communication and Trauma-Informed Care using the Sanctuary® Model is available to all CCS Direct Support Professionals.

61 adults with intellectual or developmental disabilities cared for in nurturing homes

## St. Joseph Family Shelter Welcomes Families in Crisis October 2018 - St. Joseph Family Shelter, Mount Angel

25 families receiving shelter and wrap-around supports through the new Transitional Living Community (TLC)

## Christmas Food Box Blessing December 15, 2018 - Mission Benedict, Mount Angel

159 Christmas boxes provided to families in need



On behalf of the children, youth, adults and families we serve,

Thank You...

### \$100,000 & Above

Bonaventure Senior Living  
The Ford Family Foundation  
Kaiser Permanente  
Meyer Memorial Trust  
Mountain West Investment Corp  
Oregon Department of Education  
Oregon Department of Human Services  
Salem Foundation - Kreitzberg Fund  
Salem Foundation - Larry and Jeanette Epping Family Foundation  
Willamette Valley Community Health

### \$10,000 to \$24,999

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Oregon Community Foundation Hill Family Trust ♦♦♦

Oregon State K of C Charities  
St. Edward Catholic Church  
United Way of the Mid-Willamette Valley  
Willamette Workforce Partnership

"It is in giving that we receive."

St. Francis of Assisi



Jim and Lorna Monaghan

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Dick and Gayle Withnell

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*“It’s not how much we give but how much love we put into giving.”*

Mother Teresa

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Gayle Calderazzo-Doty

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Recurring monthly donors and those who have given more than 80 gifts to CCS through the years, making it possible for us to serve our neighbors

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Chrissie Bertsch  
Edward and Susan Bielenberg  
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Jerry and Barbara Woods ♦  
Cathy Yao ♦

\$100 - \$499

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Marie Haener  
Nick and Lisa Hager ♦  
George and Patricia Hall  
Marilyn Hall

We join family and friends in honoring the following people for their selfless contributions, leadership and compassion

Gifts made...

In Honor of

Ed Bautista	Frank Mele
Stanton Brandt	Marty and Toni Nanneman
James Garaventa	Rory Pitstick
Kathleen Hanneman	Jim Seymour
Stephen Kenyon	Donald Sommer
Jean A. Lenhardt	Leo and Patti Woods

In Memory of

Dick Baker	Margaret Merriman
Bob Barrett	Dan Palmer
Josephine Bolf	Jeanne Porzig
AJ Colasurdo	John Reich
Ralph Dryden	Maria Ruef
Lucy Edmonston	Carl V. Rossetti
Larry Epping	Kathleen Schaecher
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Margaret and Ann Galati	Robert F. Sassee
Ronald George	Thomas Speak
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Amanda Jeter	Eileen Zielinski

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Robert and Carol Hammer  
Doris Hansen  
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James and Lynn Harris  
Patricia Harris  
Betty and Mike Hart  
Richard and Kathleen Hatteberg  
Paul Hauer  
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James and Lois Helferty  
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Marc and Bonnie Henny  
Joseph and Peggy Herb  
Sr. Charlene Herinckx  
James and Bonnie Hess  
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David Hilgemann  
Jean Hilke  
Anthony and Sharon Hoff  
John and Deborah Hoffmeister  
Joseph Hollander  
Hollie Vanek Insurance Agency  
Agnes Hollingsworth  
Marsha Holly  
Holy Rosary  
Mike and Ria Hoonhout  
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Dale and Gretchen Hoppe ♦  
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“When we give cheerfully and accept gratefully, everyone is blessed.”

Maya Angelou

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Knights of Columbus #13851 Tualatin  
Knights of Columbus #15773 Florence  
Knights of Columbus #7246 Newport  
Knights of Columbus #7292 Hood River  
Knights of Columbus 4th Degree #906  
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Norman Zollner

***“Nothing else in all life is such  
a maker of joy and cheer as  
the privilege of doing good.”***

James Russell Miller

To \$99

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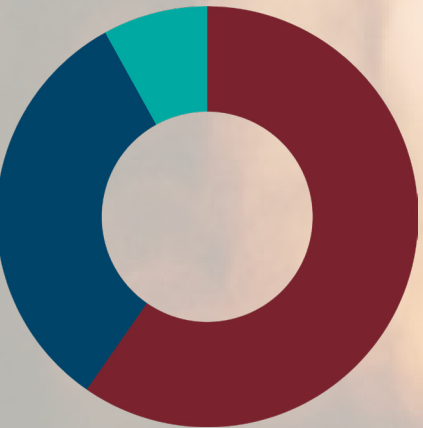
Leona Stoll  
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# Financial Stewardship

Investment in Our Community:

\$24,885,695

## Revenue by Organization



- CCS
- CCSF
- ISN

### Revenue by Organization

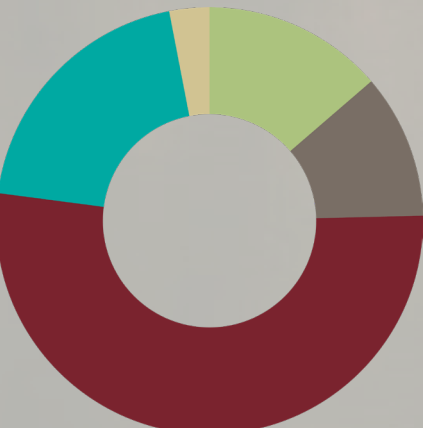
CCS	\$ 14,849,455
CCSF	\$ 8,037,151
ISN	\$ 1,999,089
Total	\$ 24,885,695*

### Expense by Organization

CCS	\$ 15,008,420
CCSF	\$ 4,940,892
ISN	\$ 1,956,585
Total	\$ 21,905,897

\*Note: Includes restricted funds for future projects

## Revenue by Source

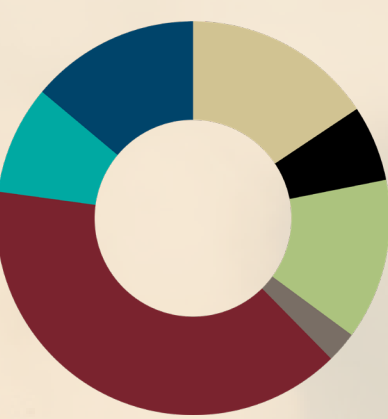


- Grants & Contributions
- In-kind Contributions
- Government Grants & Contracts
- Fees & Rents
- Other

### Revenue by Source

Grants & Contributions	\$ 3,403,499
In-kind Contributions	\$ 2,725,000
Government Grants & Contracts	\$ 13,052,115
Fees & Rents	\$ 4,950,627
Other	\$ 754,454
Total	\$ 24,885,695

## Expense by Program Area



- Adults with Disabilities
- Integrated Services Network
- Affordable Housing & Property Management
- Administration
- Fundraising
- Family & Parenting
- Youth Programs

### Expense by Program Area

Adults with Disabilities (Residential)	\$ 8,657,994
Integrated Services Network	\$ 1,956,585
Affordable Housing, Property Development and Management	\$ 3,045,413
Administration	\$ 3,425,604
Fundraising	\$ 1,365,020
Family & Parenting	\$ 2,897,690
Youth Programs	\$ 557,591
Total	\$ 21,905,897

### Expense by Category

Program Activities	\$ 15,554,877
Affordable Housing, Property Development and Management	\$ 1,560,396
Administration	\$ 3,425,604
Fundraising	\$ 1,365,020
Total	\$ 21,905,897

Source: Audited Financial Reports for the year ending June 30, 2018



# Catholic Community Services

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3737 Portland Rd NE Salem, Oregon 97301

PO Box 20400 Salem, Oregon 97307-0400

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[www.ccsww.org](http://www.ccsww.org)

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*Save the Date!*

**15th Annual Luncheon**

**September 18, 2019**

Salem Convention Center

*To host a table or for more information, contact  
(503) 856-7062 or [communications@ccsww.org](mailto:communications@ccsww.org)*